

Montana Medicaid News

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Montana Medicaid Provider Website Now Offers Online Medical History

Physicians, hospitals, and mid-level practitioners are now able to view clients' medical history online at www.mtmedicaid.org, the Montana Medicaid provider website. Access is through the **Provider Services** option on the main menu.

To view a patient's medical history, the provider simply enters the patient's ID number and the date of service span desired, up to three years prior. The system uses information from any claim submitted—in either paid or denied status—within the MMIS to return the medical history. A summary of information appears with a hyperlink to view more details, including:

- Name of the provider who rendered the service
- Diagnosis code(s)
- Service(s) delivered by procedure/revenue/NDC code
- Service description(s) (office visit, lab, etc.)
- Prescribed drug information

Information can be sorted by date of service or by type of claim (hospital, physician, pharmacy, etc.). The report can also be printed.

Since September 2005, providers have been able to verify client eligibility, submit claims to Medicaid, check the status of a claim, and verify the status of a warrant online at the site. Eligibility and claim status may be requested for a single client with real-time response, or requests can be submitted in batches with HIPAA compliant responses available within 24 hours. In November 2005, the ability to download remittance advice (e!SOR) reports was added.

User IDs are designed to allow providers to manage their organization's user access for maximum security.

Future releases include the ability to enroll with Medicaid online.

In addition to the existing provider resources available at mtmedicaid.org, the new provider services will save providers time with the convenience of a "one-stop" Medicaid resource center. These options will be released in phases, so watch upcoming issues of the *Montana Medicaid Claim Jumper*, and visit mtmedicaid.org frequently.